

Offer Of Early Help

2025 – 2026

“Early help is support for children of all ages that improves a family’s resilience and outcomes or reduces the chance of a problem getting worse. It is not an individual service, but a system of support delivered by local authorities and their partners working together and taking collective responsibility to provide the right support in their area”

Working together to safeguard children (2023)

At Kingsholm C of E Primary School and Nursery, we understand that family life can, at times, be difficult and complicated and we recognise that there may be situations where you need extra help and support.

Our school is committed to providing Early Help to ensure that children and families receive the right support at the earliest opportunity. By identifying emerging needs early and working in partnership with families and external services, we aim to prevent difficulties from escalating and promote positive outcomes for all pupils. Through a supportive, inclusive environment, we seek to strengthen wellbeing, improve engagement with learning, and ensure every child has the opportunity to thrive.

The Gloucestershire Early Help and Targeted Support Service is made up of local teams of professionals who deliver practical advice and support to children, young people and their families. Early help at our school is offered through the following areas in collaboration with other agencies:

- Attendance in school
- Emotional and behavioural needs
- Parenting skills
- Delay in development and learning
- Identification and assessment of special educational needs
- Speech and language delay
- Domestic abuse
- Faith abuse
- Gangs and Youth Violence
- Gender based violence (violence against women and girls, including FGM)
- Parental mental health
- Healthy eating and nutrition
- Child and adolescent mental health
- Family support including Gloucestershire Families First Plus Team
- Private Fostering
- Radicalisation
- Sexting
- Teenage Relationship Abuse
- Trafficking

The help we offer is delivered by a wide range of professionals including:

- Educational Psychologists
- Early Help Officers
- Children's Services
- Family Support Workers
- Play workers
- Child mental health specialists (Talk Well, CAMHS, Young Minds Matter etc)
- Specialist advisory support teachers and workers
- Gloucestershire Families First Plus Team
- GGT

How can I access this service?

If you have some concerns a good starting point is to come and discuss your concerns with Cathy Pascoe or Lucinda Field, who can on your behalf, make a referral to the Gloucestershire Early Help and Targeted Support Team.

Our approach is to work closely with families. Before we can start to work with your family, we need your consent. The work is confidential, and you will be asked for permission for us to speak with other relevant professionals on your behalf.

Useful contact details:

Cathy Pascoe/ Lucinda Field 01452 530777

Gloucestershire Family Information Service (FIS) provides parents with:

- Information on childcare in Gloucestershire
- Referrals for parenting programmes including Triple P, Solihull, Webster Stratton and You & Me, Mum

The Family Information Service directory offers a wide range of information advice, and signposting to support families, children and young people from 0 - 19 years of age (or up to 25 years for young people with SEND). The Glosfamilies Directory www.glosfamiliesdirectory.org.uk brings together information, services, resources, and things to do in Gloucestershire. The directory also holds information to Support Families with SEND, Gloucestershire's Local Offer and Future Me, Young People's Local Offer.

How to contact the FIS:

W: www.glosfamiliesdirectory.org.uk
 E : familyinfo@gloucestershire.gov.uk
 You can also [find us on Facebook](#)

Families First Providing Support for Families:

Family Support is a way of working with families so that they can better manage problems that they may be going through.

<https://www.gloucestershire.gov.uk/health-and-social-care/children-young-people-and-families/early-help-and-targeted-support/targeted-support/families-first/>

Special Educational Needs and Disabilities

For information for Children and Young People with Special Education Needs and Disabilities (SEND) go to the SEND 'Local Offer'

- https://www.glosfamiliesdirectory.org.uk/kb5/gloucs/glosfamilies/family.page?familychannel=2_1

GSCP (Gloucestershire Safeguarding Children Partnership)

<https://www.gloucestershire.gov.uk/gscp/>

Important information for parents and professionals across Gloucestershire in relation to keeping children safe and avenues of support, including Early Help options.

Online Safety

Technology is constantly changing. How can we keep our children safe whilst still enjoying the benefits of the internet?

The links below give parents helpful advice on this subject

<https://ivisontrust.org.uk/>

<http://www.childnet.com/>

<https://www.ceopeducation.co.uk/>

Emotional Health and Wellbeing If you are concerned about your child's emotional health and wellbeing, please speak to your child's class teacher so they can help support your child in school.

You can also contact the school nurse for further advice. School Nurses are registered nurses or midwives who support children and young people with emotional and mental health issues, relationships and sexual health, bladder and bowel issues, lifestyle health and family worries. They aim to improve health outcomes for families, prevent ill health and protect children from harm through a professional, visible, accessible and confidential service.

School Nurse (Gloucester) Contact Details:

Telephone 0300 421 4671

Website <https://www.ghc.nhs.uk/our-teams-and-services/children-and-young-people/physical-health/school-nursing/>

Email: GlosSNLT@ghc.nhs.uk

For more information about emotional health and wellbeing, you can also visit the following websites:

Childline

www.childline.org.uk

Anti Bullying Alliance

<https://anti-bullyingalliance.org.uk/>

Young Minds

www.youngminds.org.uk

Drug Concerns

Drugs education is covered in the school curriculum.

<https://www.youngglos.org.uk/> Young Gloucestershire provides support for young people and their families.

<https://www.onyourmindglos.nhs.uk/> – provides advice and support for mental health.

Domestic Abuse If you, or someone you know, is affected by domestic abuse there are several things you can do. You can:

Call the police (999 in an emergency or 101 for a non-emergency situation).

Contact GDASS (Gloucestershire Domestic Abuse Support Service) on 01452 726570 for practical local support.

County wide service designed to reduce the level of domestic abuse and improve the safety of victims and their families.

- GDASS can help you and your children stay safe in your own home.
- GDASS can help you access specialist legal advice.
- GDASS can help you with other agencies (e.g. Benefits and Housing).
- If you cannot stay at home, GDASS can help you find a Place of Safety.
- GDASS can help you and your children move on.

Contact a helpline:

If it is an emergency call the police on 999

National Domestic Abuse Helpline (0808 2000 247).

Men's Advice Line (0808 801 0327).